

UNIVERSAL FURNITURE

Our Commitment to Responsible Progress

Responsible Materials. Operational
Progress. Real Proof Points.



Thoughtful Design, Measured Impact

Sustainability at Universal Furniture is built on verified standards, responsible sourcing, and continuous operational improvements. We focus on materials, manufacturing, logistics, and showroom practices that support healthier homes and more efficient operations—meeting the growing expectations of today's retailers and consumers.



Responsible Materials & Certifications

Certified Wood Sourcing

Universal conforms to FSC® standards (FSC-STD-40-004) for the manufacture of indoor furniture, including FSC 100% and FSC Mix products. This ensures responsibly managed forests and full traceability from source to finished product.

Certified Comfort Materials

Our flexible polyurethane foam suppliers have achieved CertiPUR-US® certification, meeting rigorous standards for content, emissions, and durability. These foams support healthier indoor air quality while delivering long-lasting comfort and performance.

Textiles Designed for Performance, Wellness & Progress

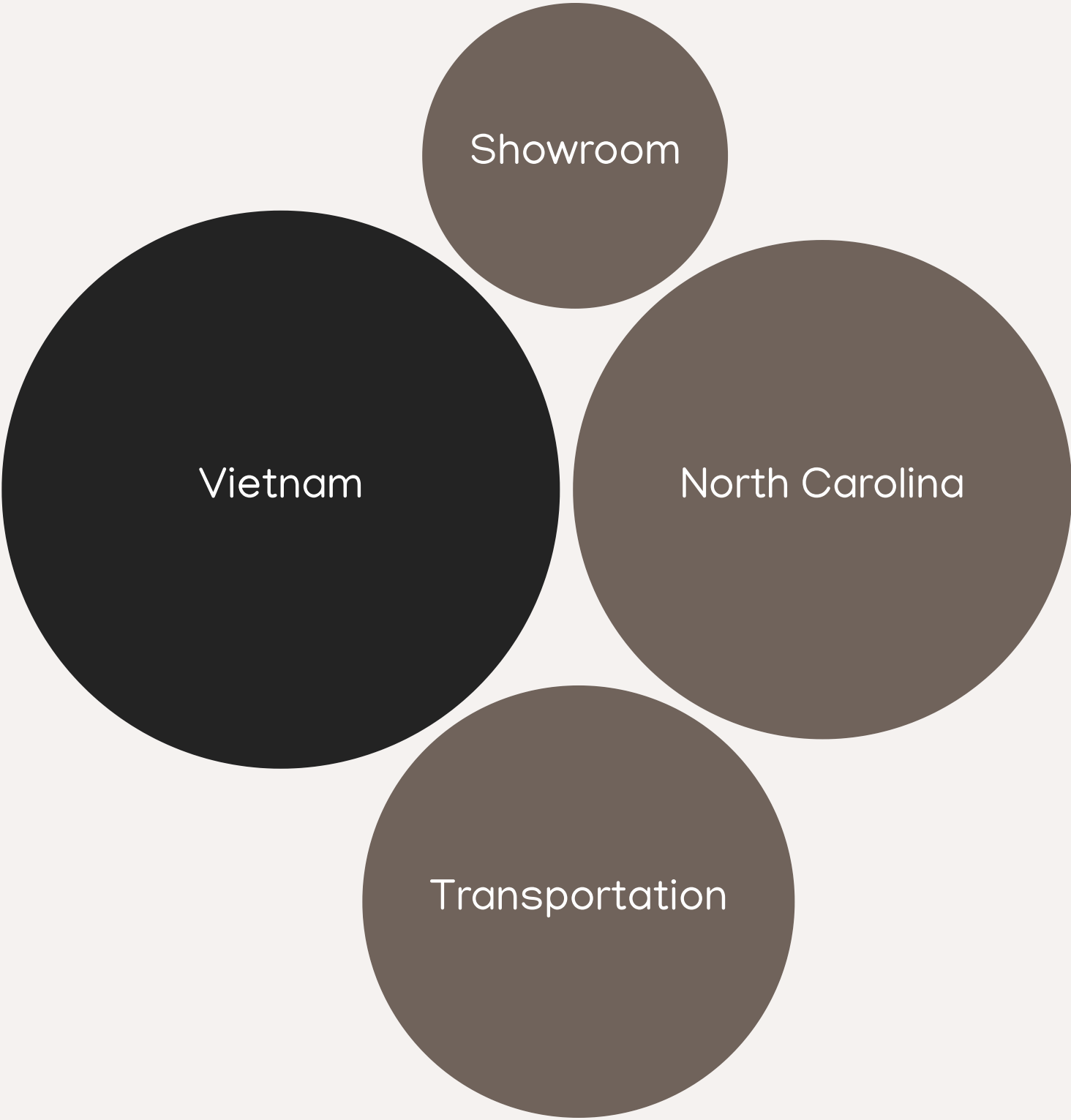
Universal is actively expanding its fabric and cover offerings with a focus on sustainability, wellness, and long-term performance. This includes fabrics made with recycled yarns and recycled plastic bottles, the increased use of natural fibers such as cotton, linen, and wool, and the development of eco-focused programs like Sustain and similar collections. Our full fabric assortment is PFAS free and we strive to offer low-VOC options where available, supporting cleaner indoor environments while maintaining the durability and performance retailers expect.

Designed Globally, Built Responsibly

LOWER-IMPACT MANUFACTURING IN VIETNAM

Universal’s manufacturing operations are guided by energy efficiency, transparency, and continuous improvement. Just over 50% of the factory’s total energy use is generated from on-site solar power, helping reduce reliance on conventional energy sources. The facility completed the Higg FEM Self-Assessment in 2023, reinforcing a data-driven approach to measuring and improving performance across energy, water, waste, and emissions.

Material efficiency is supported through cardboard recycling programs, responsible handling of production waste, and an ongoing improvement mindset focused on meaningful progress rather than one-time initiatives. Teak wood used in our products is sustainably managed, with harvesting and replanting quantities strictly regulated by the Indonesian government. Our teak is either FSC® or SVLK certified, supporting responsible forest management and traceability. Aluminum components are also a sustainable focus—aluminum is fully recyclable, and the factory reclaims leftover aluminum parts and shavings generated during production, reprocessing them into new components and furniture parts to reduce material waste.

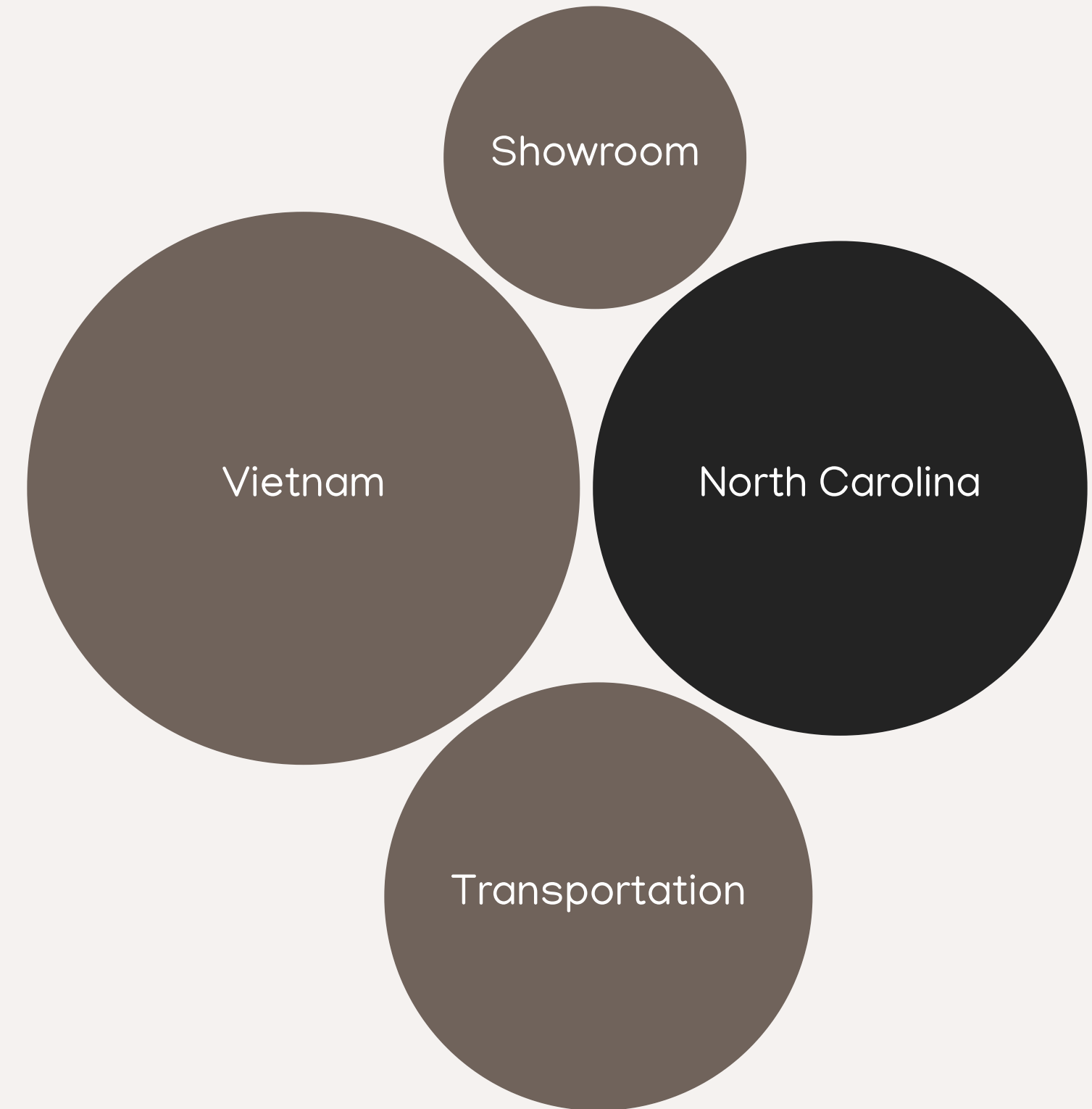


Manufacturing with Accountability

DOMESTIC MANUFACTURING WITH PURPOSE

Universal's North Carolina manufacturing facility emphasizes practical resource recovery, energy reuse, and community engagement. 100% of cardboard is recycled, and wood scraps generated during production are ground and reclaimed. Sawdust, wood chips and wood cast offs are repurposed to fuel a wood-fired boiler, generating 100% of the fuel used to heat the facility during the winter months—reducing waste while offsetting traditional energy use.

In addition, fabric scraps and excess foam are donated to local community colleges, supporting educational programs while extending the useful life of materials that would otherwise go to waste.

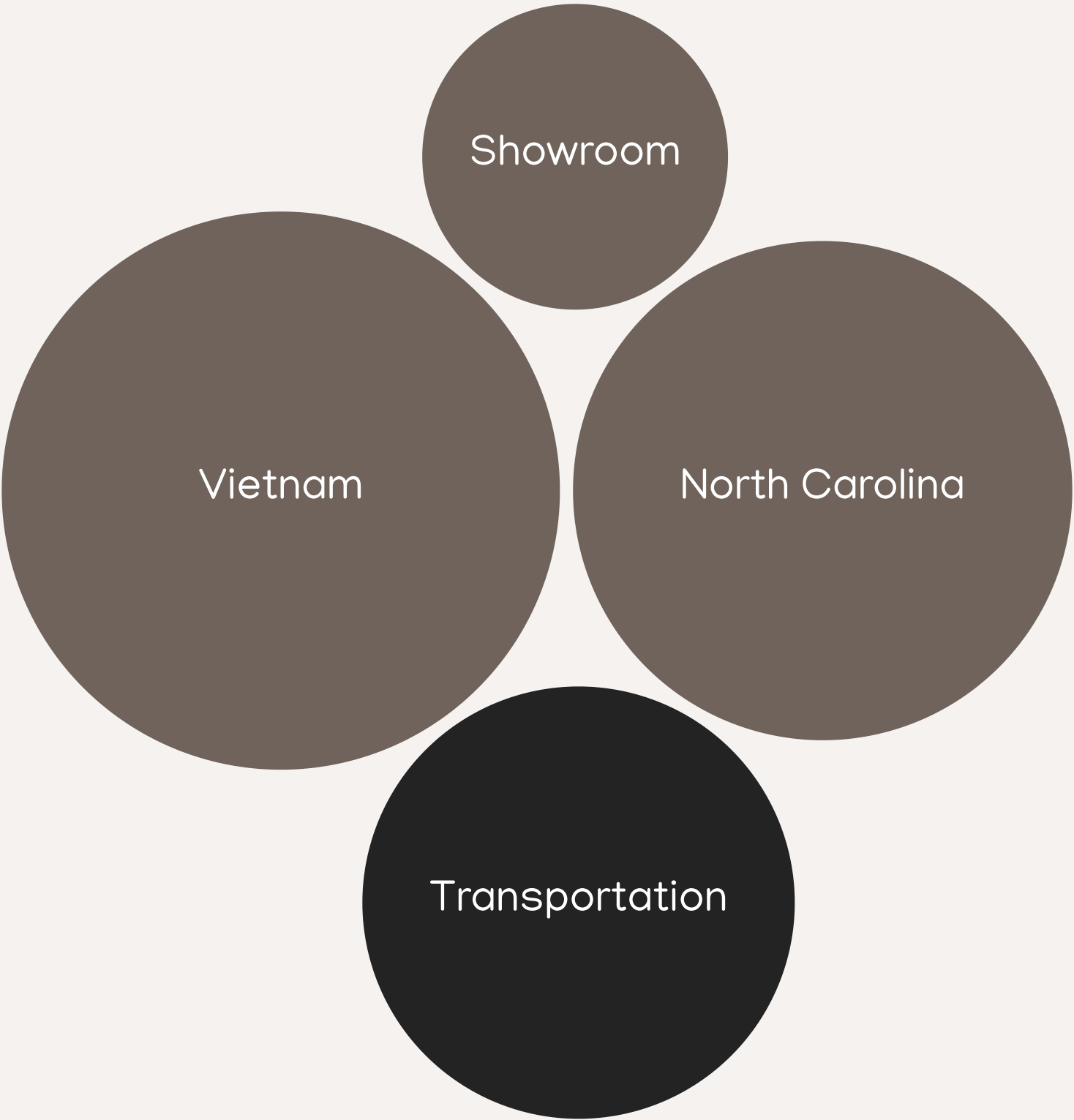


Progress Across Our Supply Chain

SMARTER LOGISTICS, REDUCED IMPACT

Universal’s warehouse and logistics operations prioritize waste reduction, material reuse, and progress toward lower-emission transportation. Corrugate and cardboard are actively recycled, supported by an on-site trash compactor that helps reduce landfill volume. Whenever possible, cardboard and Styrofoam are reused within the warehouse, extending material life and minimizing packaging waste.

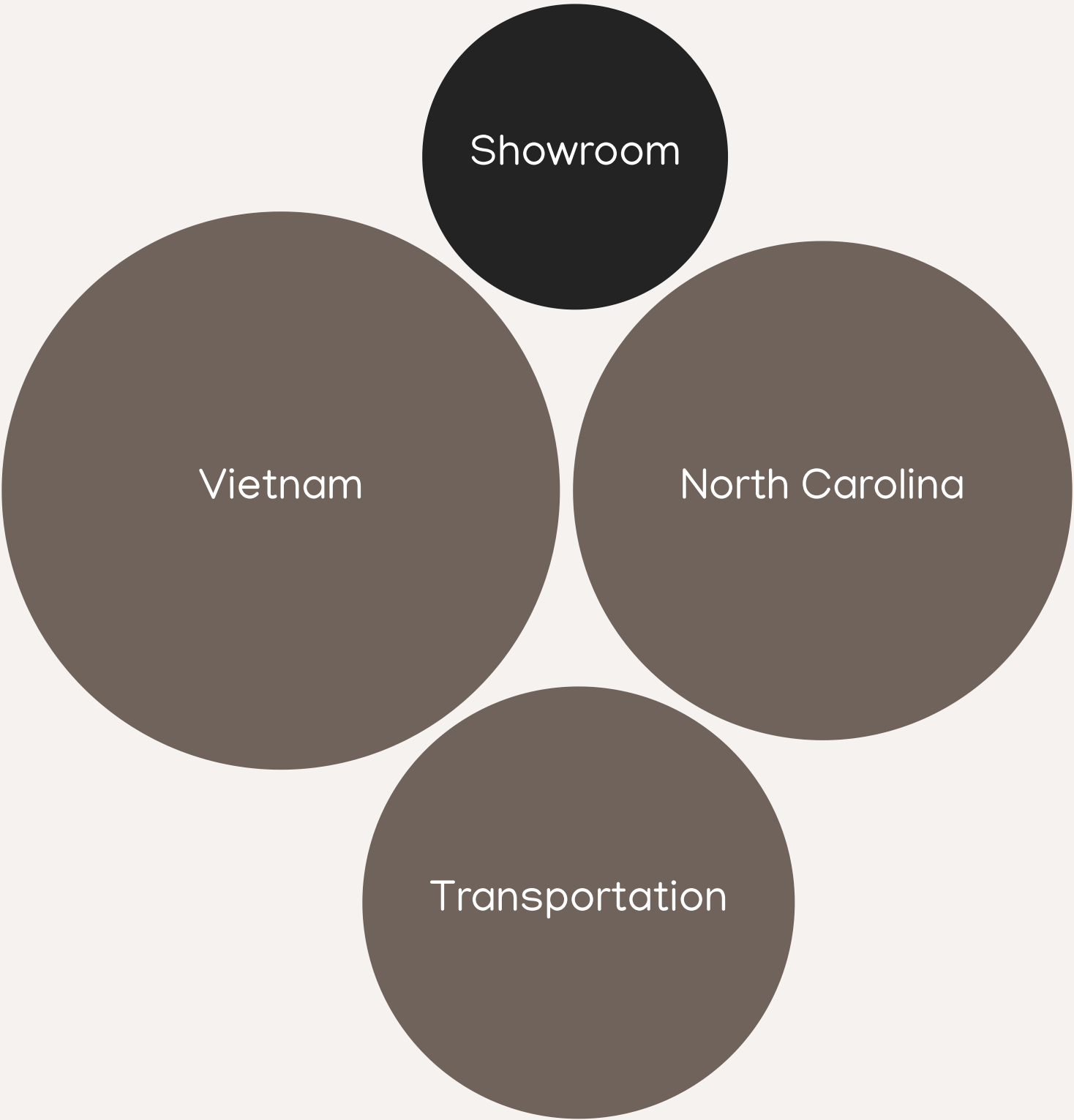
Across transportation, Universal partners with carriers committed to reducing environmental impact. Ocean carriers are aligned with the International Maritime Organization (IMO) framework, with net-zero emissions goals by 2050 and interim reduction targets of approximately 20–30% by 2030. Domestically, carriers continue to invest in newer, lower-emission truck fleets, and Universal’s largest carrier, Brooks, utilizes emissions-reducing chemical treatments to further minimize emissions.



Showroom Sustainability

OUR COMMITMENT ON DISPLAY

Universal’s High Point showroom supports a robust on-site recycling program designed to reduce waste generated during market and daily operations year round. The program includes the recycling of Styrofoam, plastics, aluminum cans and bottles, paper, and cardboard, helping divert materials from landfill while reinforcing Universal’s commitment to responsible practices in customer-facing environments. The Universal Furniture showroom has been recognized by the city of High Points for its efforts in Sustainability.





Our Commitment to Retail Partners

At Universal Furniture, sustainability is an ongoing commitment grounded in responsible materials, verified standards, and practical operational progress. We focus on transparency, continuous improvement, and partnerships that help support healthier homes and more responsible products without compromising quality, design, or performance.

As expectations continue to evolve, we remain committed to working alongside our retail partners to deliver products that meet today's standards and tomorrow's opportunities.